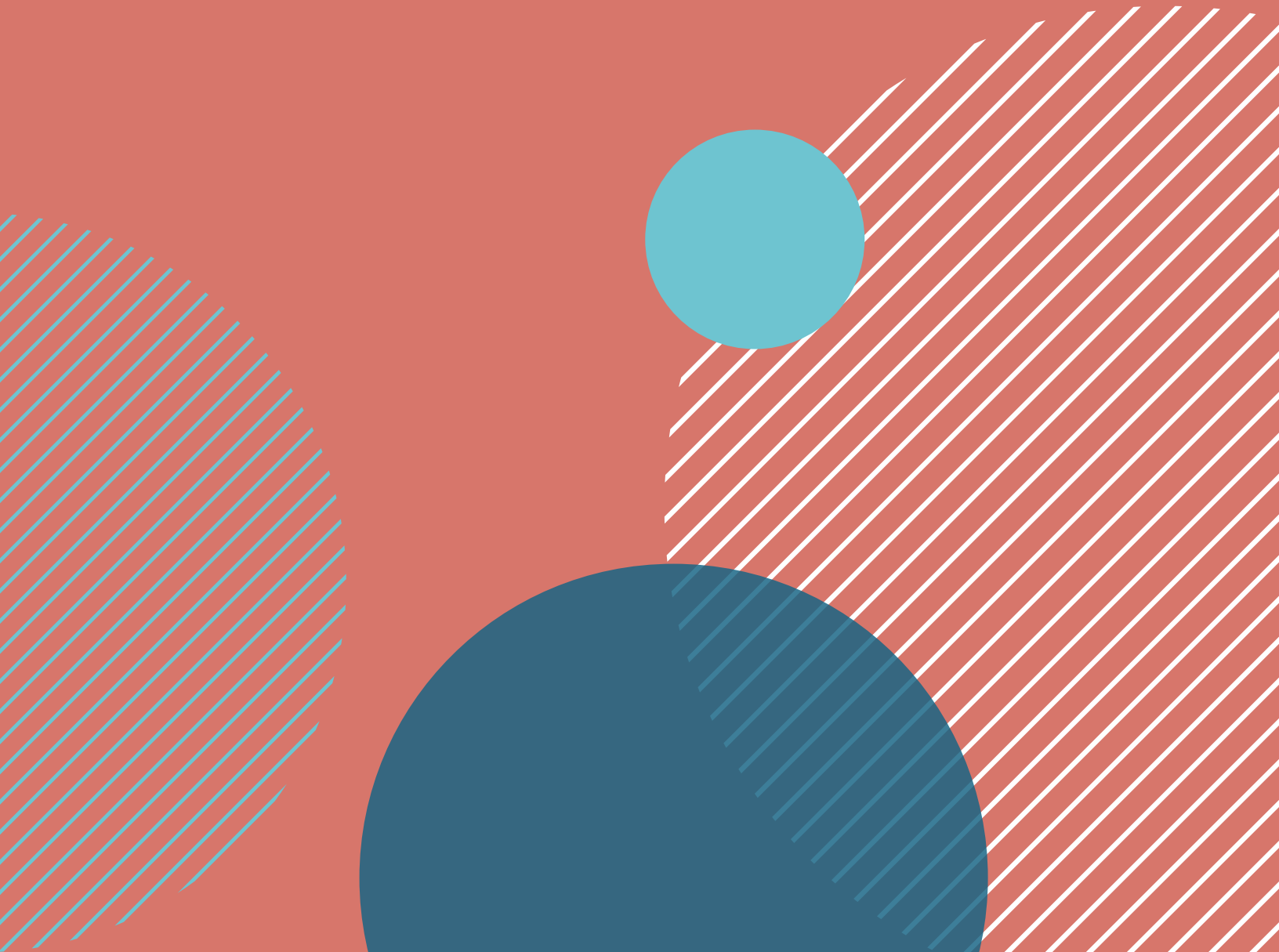


2020 COMMUNITY REPORT

FOR THE WINCHESTER PUBLIC LIBRARY



DIRECTOR'S LETTER

The year began with a few projects finalized. The Strategic Planning Committee held their last meeting in February, construction of two new study rooms on the main floor was completed, and plans for a temporary outside art exhibit were underway.

March 15, 2020 brought the closure of the building due to Covid-19. Initially, most staff remained home and were paid. A few came into the building on a daily basis, myself included. Delivery between libraries was suspended which led to 16 staff members being furloughed due to lack of work.

With no guidance from the state or from the MBLC, libraries throughout the state evaluated their procedures and their buildings for safety regarding the virus which in the beginning required quarantining all returns for 72 hours. The DPW assisted by building plastic shields and spraying the building weekly with an electrostatic disinfectant.

Contactless pickup began in May (we were an early adopter of the process) and once MLS re-started delivery, staff were recalled from furlough.

Winchester was one of the first libraries in Minuteman – or even in the state – to allow patrons into the building.

We began allowing patrons into the building by appointment or walk-in, limiting the number of patrons to ten per appointment time on August 17. Both staff and volunteers acted as greeters to welcome in visitors and answer safety questions.

On October 26 we began allowing use of study rooms for all day appointments. The total number of patrons allowed into the building for each appointment hour increased to 13, still well below a 50% occupancy as required by the governor. As we close 2020, Winchester is one of five libraries doing appointments, walk-ins based on capacity limits, study room use, desktop computer use, and curbside pick-up.

Ann Wirtanen

BOARD OF TRUSTEES

Ingrid Geis, Chair
Wendy Karle, Vice-Chair
Angela Murdough
Jane Murray
Mary Ann O'Callaghan

"I moved to Winchester two years ago, and the library has been my favorite part of the community. Thanks also for finding new ways to persevere in the circumstances of 2020."

FRIENDS OF THE LIBRARY

Katherine DiGennaro Ho, President
Mary Aldrich
Roberta Brown
Margery Chase
Ruth Ann de Redon
Pat DiFranco

Mary Farrell
Susan Fennelly
Ruthie Gagne
Jeanne Joy
Lindsay McSweeney
Alexis Nardone

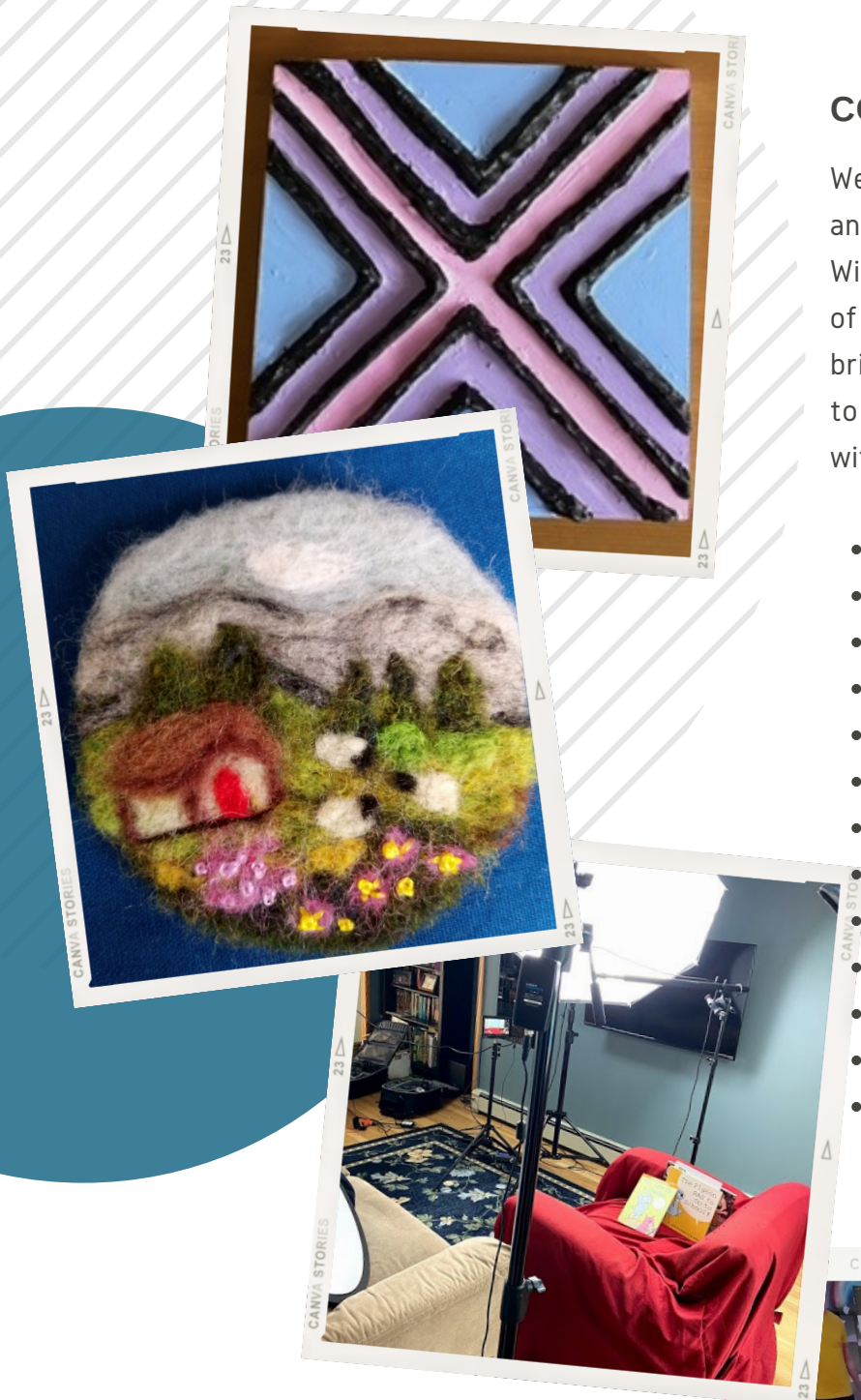
Lita Nelsen
Emily Schwab
Sharon Stone
Doris Taber
Karen Yuska

LIBRARY STAFF

Jenny Arch
Rosanne Barrow
Michelle Beau
Linda Bohan
Karen Boodakian
Joanne Brady
Georgia Cameron
Paula Cerrato
Karen Chmielewski
Sarah Cognata
Anita Colasante
Daphne Costa
Douglas Cromwell
Andrea Cronin
Erin Dagenais
Brittany DeLorme

Stephen DeMaio
Joe Donahoe
Thomas Gilchrist
Charles Gillis
Shirley Gillming
Amanda Gogel
Nathalie Harty
Lisa Hill
Judith Holland
Elaine Karp
eslie Anne Kennedy
Julie Kinchla
Mary Renee LaFontaine
Theresa Lamb
Stephen Lenhardt
Sarah Lewis
Theresa Maturevich
Katherine May
Mary Beth McAteer
Veronica McCarthy
Nancy McColm

Alex Milt
Alfred Miola
Barbara Jean Mirabile
Margaret Murphy
William Pelosky
Paulina Picerno
Gerry Pothier
Robin Rapoport
Denise Robinson
Melissa Roderick
Robert S. Selden
Mary Sherburne
Myroslava Shryprykevich
Jason Soohoo
David Strugnell
LeeAnne Toner
Wanda Vitti
Ann Wirtanen
Stephanie Wolfink
Billy Yore



COMMUNITY PARTNERS

We would like to thank the organizations and individuals that make our work possible. Without their generous contributions, be it of money or time, it would not be possible to bring quality programs and valued services to the community. In 2020, we collaborated with:

- En Ka Society
- Friends of the Winchester Public Library
- Jenks Center
- Mount Vernon House
- Network for Social Justice
- Rotary Club of Winchester
- WinCAM
- Winchester Archival Center
- Winchester Chamber of Commerce
- Winchester Co-operative Bank
- Winchester Historical Society
- Winchester Multicultural Network
- WPS Service Learning

"I wanted to thank the staff and volunteers at our spectacular Winchester library for EVERYTHING! ...and these unexpected gestures are appreciated during this difficult time for so many. Thank you for your thoughtfulness, creativity and for spreading good vibes."



YEAR IN REVIEW

2,199
ATTENDED

239
VIRTUAL
PROGRAMS

STUDY
ROOMS
ADDED

ALL 4 ROOMS WERE
BOOKED 535 TIMES
OVER 20 WEEKS OF
AVAILABILITY

INCREASE IN
DATABASE
USAGE



3

PERCENT

58
PERCENT



INCREASE IN
EBOOKS
BORROWED

EAUDIO WAS UP BY 32.6%

13,728
CONTACTLESS
PICKUPS

SCHEDULED
MAY - DEC

265
PEOPLE

ATTENDED
TECHNOLOGY
HELP
SESSIONS